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Clogged and Slow Draining Toilets and Drains

It is the tenant's responsibility to do everything they can to prevent foreign objects, including hair, from going down the drains. It is very important that you are aware of what you are putting in the plumbing lines. Repairs are often a tenant charge, and the bills can be quite expensive.

Food and grease should never go down a drain. Please dispose of food and grease in your garbage and take to the outside trash bins immediately. If your unit is equipped with a garbage disposal, make sure you are following the recommendations on the garbage disposal information flier. You can find a copy of that flier on our website under "Maintenance".

It is the tenant's responsibility to do everything they can to prevent hair from going down the drain in the bathtubs and sinks. You can find inexpensive drain grates and plugs at any hardware or home improvement store.

Be aware of excess toilet paper and do not flush wipes – even the "flushable" ones. Feminine hygiene products, condoms, dental floss, paper towels and napkins cannot be flushed down the toilet. Please make sure you are properly disposing all of these items in your trash can.

If we send Roto-Rooter, a plumber, or any maintenance person to your apartment to fix a clogged drain and they pull out **any** foreign object from the plumbing lines, **it is a tenant charge**. Roto-Rooter charges a minimum of \$225.00 per visit. We will bill you accordingly and payment is expected with your next rent payment.